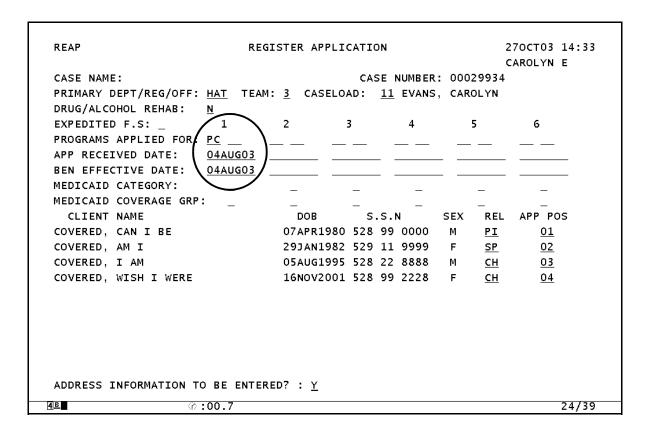
# **PACMIS PROCEDURES**



Bureau of Eligibility Services August 2003

# **PACMIS Screens & Coding**

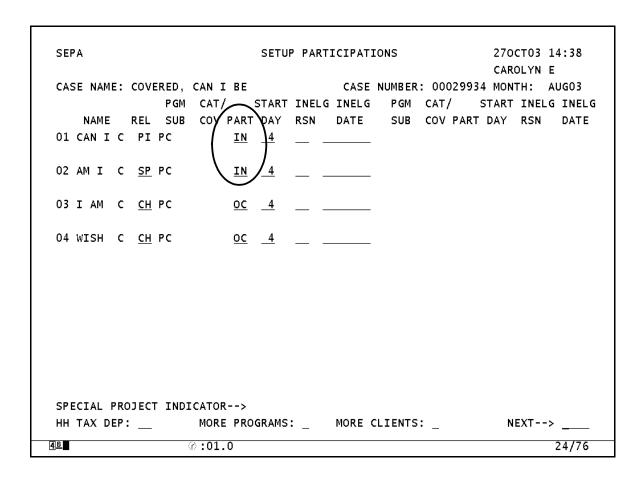
#### **♦** REAP



- "PC" is the program type for BOTH the Primary Care Network program (PC) and the Covered at Work program (CW). No entry is allowed in SUBTYPE or MEDICAID CATEGORY or MEDICAID COVERAGE GROUP fields.
- <u>CW Benefit Effective Date</u> is the date the application is received, but cannot be before 01AUG03 or in a month before a premium is paid for employer-sponsored health insurance coverage.

No Retroactive Coverage Allowed.

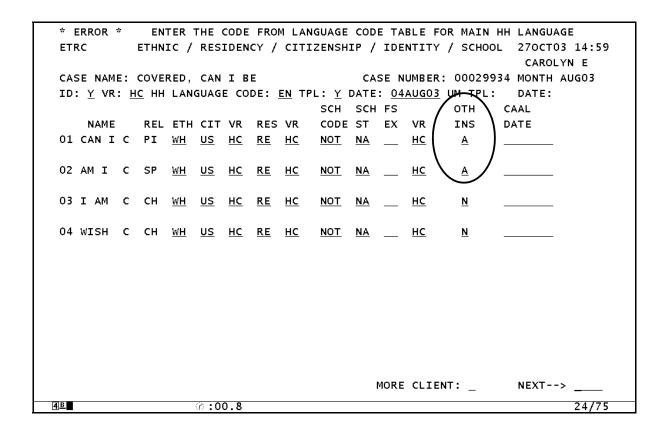
#### ♦ SEPA



 Any adult who has access to employer-sponsored coverage needs to be coded IN initially.

*Note:* The CW reimbursement check for the household will be sent to the PI. The policy holder may be the PI or the spouse.

#### **♦** ETRC



- Post an "A" in the OTH INS field on ETRC if the individual has employer-sponsored health insurance available and they are not already enrolled.
  - Person must be coded IN on SEPA for PACMIS to accept the "A" code in the OTH INS field on ETRC.
- ► The "A" in this field, will generate the Covered at Work Employee Cost screen (CWEC) which calculates the cost of coverage %.

# ♦ SSDO/MASD

No changes to the SSDO or the MASD screen.

#### **♦ INCOME SCREENS**

EAIN		EAR	NED IN	COME		270C	T03 15:04
		PR	OSPECTIV	/E		CAR	OLYN E
CASE NAME:	${\tt COVERED},$	CAN I BE		CASE	NUMBER:	00029934 MON	TH: AUGO3
	s w	T SUB	MONTHLY	MONTHLY	ABD	W CHP\PC	CAAL
NAME	RELN S	Y TYP LS P	AMOUNT	HOURS	AMOUNT	\$ AMT	VR DATE
01 CAN I C	PI	<u>WA</u> TOTAL: TOTAL:				1025	<u>HC</u>
02 AM I C	SP	TOTAL:					
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- No changes to the UNIN, EAIN or SEEI Screens.
- ► POST all earned and unearned income on the income screens in the CHP/PCN field.

#### **♦** EXPE

# **New Expense Type = EC (Employee Cost)**

EXPE					PI	EXPENSE ROSPECTIVE			270CT03 CAROLYN	
CASE	NAME:	COVERED,	CAN W	I BE		CASE MONTHLY		00029934		AUG03
	NAME	REL	S	TY	SUB	AMOUNT	AMOUNT	VR	DATE	
01	CAN I	C PI	_	<u>EC</u>	_	45.00	0.00	<u>HC</u>		_
			_					-		-
02	AM I	C SP	-  -	<u>EC</u>	_	105.00	0.00	<u>HC</u>		-
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MORE	EXPENS	SES:	MORE	E CLIE	NTS:	_ RETROSPEC	TIVE:		NEXT>	

Determine the cost for each person to enroll in the employersponsored health insurance plan.

- Use factoring rules when figuring cost per individual.
   \*\*Don't forget, you can use the work screen to factor.\*\*
- Enter the EC code in the EXP TYP field and enter the cost of coverage for each person in the MONTHLY AMOUNT field.

CWEC uses the EC amount when calculating the % of the cost of coverage.

#### **♦** CWEC

#### Covered At Work Employee Cost Screen (CWEC).

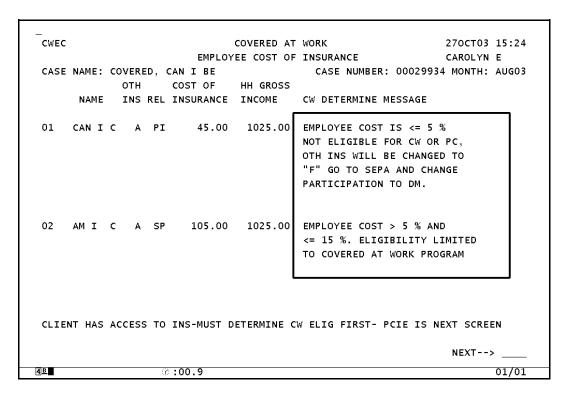
- Determines eligibility for CW based on household's gross income and the cost of coverage for each individual.
- CWEC will only show up for a benefit month where a client's OTH INS code is "A". CWEC is attached to and appears before PCIF.
  - PCIE cannot be accessed until CWEC changes the "A" to another code.
- Once CWEC has changed the "A" to another code, it cannot be accessed unless you go back to ETRC and enter an "A" again in the OTH INS field.

# No Nexting to CWEC!

CWEC will do a new calculation if you change the OTH INS code on ETRC back to an A.

#### **CWEC Screen Data Elements**

- <u>CLIENT NAME -</u> Name of each person with an "A" entered in OTH INS IND field on ETRC.
- COST OF INSURANCE The amount required to obtain employer-sponsored health insurance coverage for each individual. This is the "EC" amount that was posted on EXPE.
- HH GROSS INCOME Household's total countable gross earned and unearned income for the benefit month.



#### **CWEC Calculation**

- CWEC compares the Cost of Coverage information posted on EXPE for each individual to the household income posted on the income screens for the benefit month and determines the percentage.
  - Screen will calculate Cost of Coverage % for any benefit month during the certification period.
    - ✓ This calculation is separate from the income eligibility determination made on PCIE. PCIE uses income from the month determined eligible for the entire certification period.

 <u>RESULTS</u> - Displays the eligibility decision, along with followup instructions. Each individual may have different cost %. Results displayed will be for eligibility determinations made in the initial or first month of the certification period. See table below for Result Displays.

Cost of Coverage	"A" Code Change	Results Displays
Less than or equal to 5%	Auto changes to F	COST OF INS % IS < OR = 5%, NOT ELIGIBLE FOR CW or PC. OTH INS WILL BE CHANGED TO "F". DENY/CLOSE PGM OR GO TO SEPA AND CHANGE PARTICIPATION TO "DM".
More than 5% but less than or equal to15%	Auto changes to L	COST PERCENT > 5% AND <= TO 15%. ELIGIBILITY LIMITED TO COVERED AT WORK PROGRAM. OTHER INS WILL BE CHANGED TO "L" ON ETRC.
More than 15%	Worker must enter either the CW or PC code on CWEC and press ENTER.  If the choice is CW, the C code is auto entered in the OTH INS field on ETRC.  If the choice is PC, the P code is auto entered in the OTH INS field on ETRC.	EMPLOYEE COST > 15%. CHOOSE PRIMARY CARE WAIVER (PC) OR COVERED AT WORK (CW).

# \*\*\*SEE APPENDIX "A" FOR ETRC CODES\*\*\*

#### **♦** ETRC ~ AGAIN ... AFTER CWEC FIGURED COST %

ETRO		ı	ETHN	c /	RESI	[DEN	CY /	CITI	ZENSH:	IP /	IDE	NTITY	/ SCHO	OL 270CT0	3 15:27
														CAROL	YN E
CASE	NAME	E: (	COVER	RED,	CAN	I B	E			CA	SE N	UMBER	: 000299	934 MONTH	AUG03
ID:	Y VR:	<u>H</u>	<u>с</u> нн	LANG	GUAGI	E CO	DE: J	<u>EN</u> TPI	_: <u>Y</u>	DATE	: 04	AUG03	UM TPL	: DATE:	
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	NAME		REL	ETH	CIT	VR	RES	VR	CODE	ST	EX	VR	INS	DATE	
01 C	AN I	С	ΡI	WH	US	нс	RE	<u>HC</u>	NOT	NA		нс	<u>F</u>		
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- CWEC screen changed the OTH INS code on ETRC for PI and spouse.
  - PI was changed from an A to an F. The PI is not eligible for CW or PC. PI's SEPA code needs to be changed from IN to DM.
  - SP was changed from an A to an L and is eligible for CW.

# \*\*\*SEE APPENDIX "A" FOR ETRC CODES\*\*\*

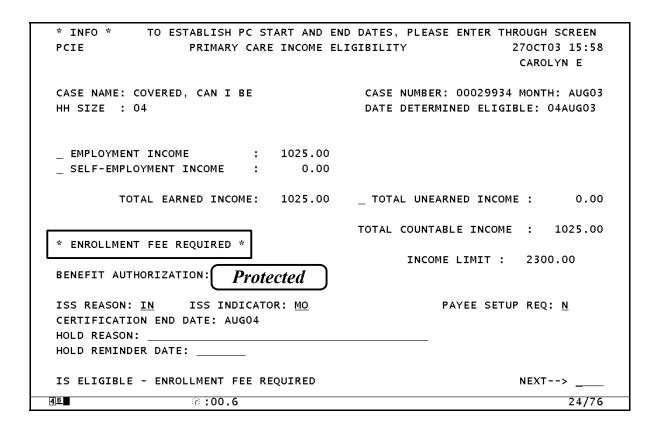
# ♦ SEPA ~ WHEN INDIVIDUAL FAILS PC & CW ELIGIBILITY BECAUSE OF COST OF COVERAGE

PI's Cost of Coverage is less than 5% so they are not eligible for either PC or CW. Their SEPA participation code needs to be changed from IN to DM. If this is not done, the entire case fails eligibility on PCIE.

SEP	A								SETU	P PAI	RTI	CIPAT	ION	s						
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-/ \-	_			-					START											
	N	IAME		RE	EL				DAY											
						PC			_4		_									
02	ΑM	I	C	<u>s</u>	<u>SP</u>	PC		<u>IN</u>	_4	_	_									
03	Ι	АМ	C	9	<u>CH</u>	PC		<u>oc</u>	_4											
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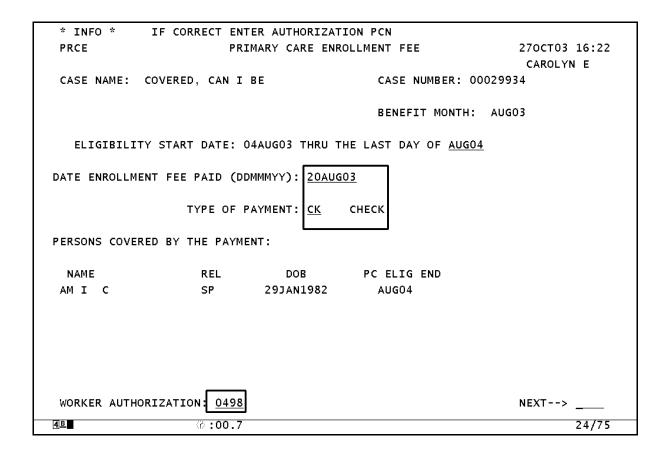
Must roll through SSDO, ETRC and MASD screens again before going to PCIE.

#### **♦** PCIE



- PCIE is the eligibility determination screen which compares the household size and countable income to 150% of the Federal Poverty Level.
- Enrollment Fee Required payment of the enrollment fee is required before the benefit can be authorized. The benefit authorization field is protected and will prevent a benefit from being authorized before the fee has been collected.
- If eligible, you must ENTER through the PCIE screen before the enrollment fee can be paid.
- Send the GIPC notice.

#### ♦ PRCE



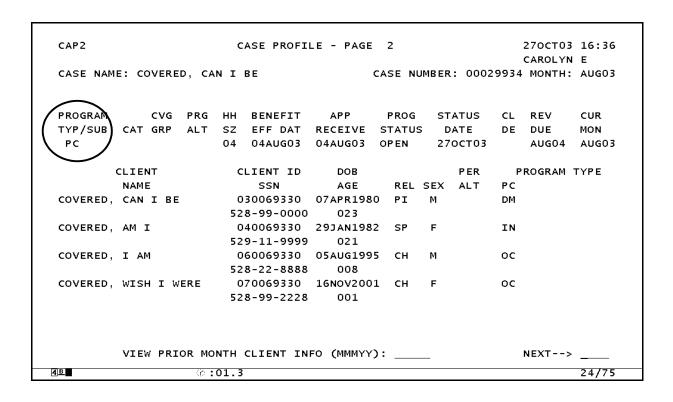
- The Enrollment Fee is collected and posted as paid by the business office on the PRCE screen. Follow local office procedures already in place for PC.
- Authorizing PRCE will generate an EWAL alert to the worker that the enrollment fee has been paid and the PCIE screen needs to be authorized to approve benefits.

#### ► PCIE ~ AGAIN

PCIE PRIMARY CARE INCOME ELIGIBILITY	270CT03 16:28 CAROLYN E
	00029934 MONTH: AUG03 ED ELIGIBLE: 04AUG03
_ EMPLOYMENT INCOME : 1025.00 _ SELF-EMPLOYMENT INCOME : 0.00	
TOTAL EARNED INCOME: 1025.00 _ TOTAL UNEARN	ED INCOME: 0.00
TOTAL COUNTABLE	E INCOME : 1025.00
INCOME I BENEFIT AUTHORIZATION: <u>0498</u>	LIMIT : 2300.00
CERTIFICATION END DATE: AUGO4 HOLD REASON:	YEE SETUP REQ: <u>N</u>
HOLD REMINDER DATE:	
IS ELIGIBLE - AUTHORIZATION REQUIRED    ADD	NEXT> 19/14

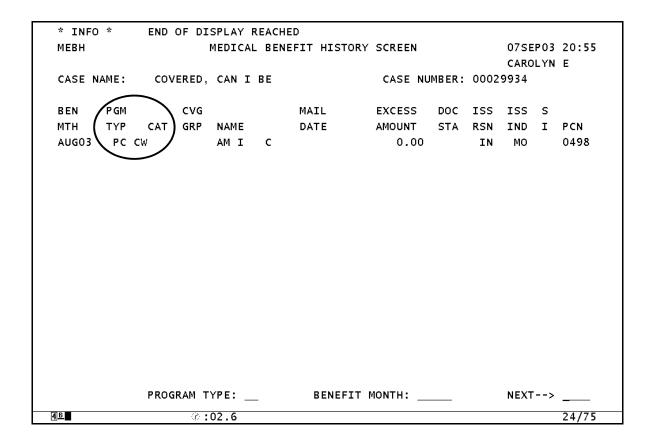
Once the enrollment fee is paid the BENEFIT AUTHORIZATION field is no longer protected. Enter your authorization number to approve PCN. Send the proper approval notice.

#### ♦ CAP2



CAP2 will not distinguish between PC and CW. It will just show PC.

#### ♦ MEBH



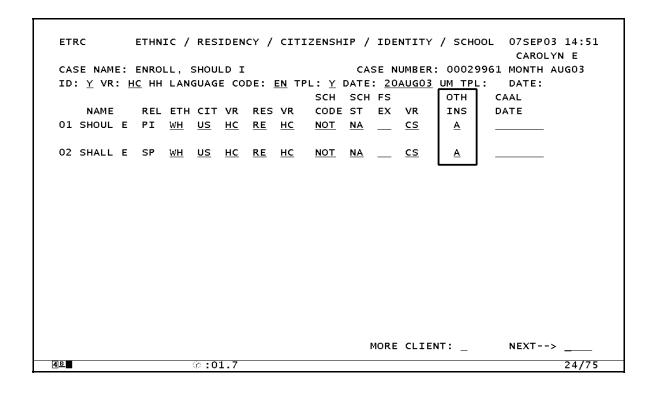
- MEBH displays which PCN program a person is eligible for by showing either a PC or CW indicator after the PC Program Type. This indicator is based on the OTH INS code on ETRC and will not show on any other screen.
  - PC individual is eligible for the Primary Care Network program. ETRC OTH INS code is C or L.
  - **CW** individual is eligible for the Covered at Work program. ETRC OTH INS code is M, N or P.

#### ♦ EXAMPLE - COST OF COVERAGE EXCEEDS 15%

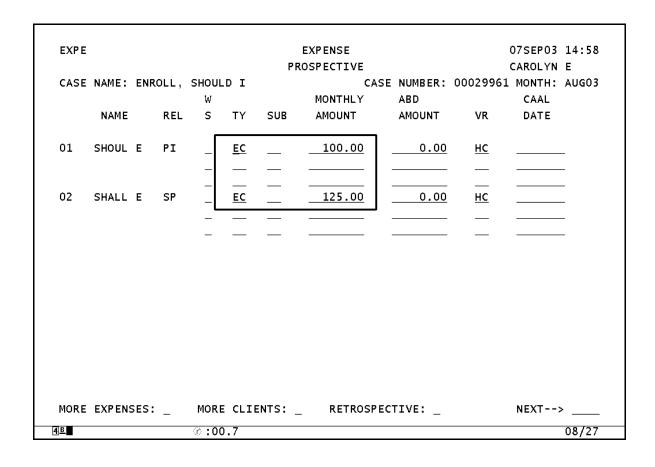
#### Scenario:

Employer-sponsored health insurance is available to the PI through his employer. The PI's monthly premium cost to enroll in the coverage is \$100 and the cost to enroll his spouse is an additional \$25. Since he must be enrolled for her to enroll, her premium cost = \$125.

- Code the both the PI and Spouse IN on SEPA.
- Since it's possible for both of them to enroll in employer-sponsored coverage, post an A in the OTH INS field on ETRC.

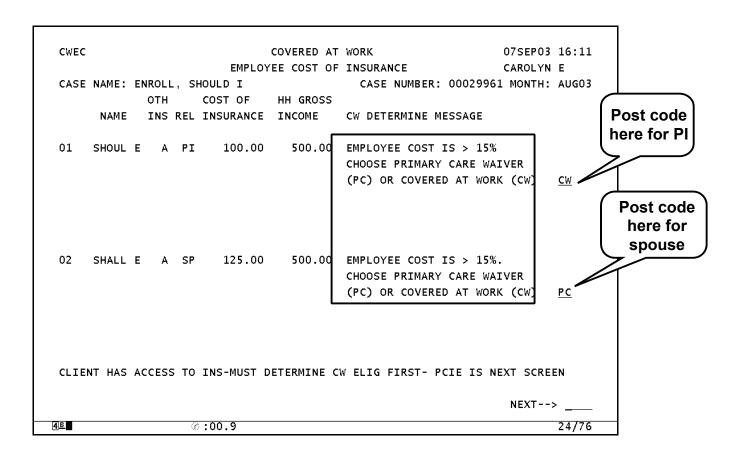


 Complete information on the SSDO and MASD screens. Post all earned and unearned income on UNIN, EAIN & SEEI.



Post the factored premium cost to enroll for each individual on EXPE using the EC code type in the MONTHLY AMOUNT field.

- CWEC screen will determine the Cost of Coverage % for each individual.
  - In this scenario, the Cost of Coverage exceeds15% for both the PI and his spouse. They both have the option to choose either PC or CW eligibility.



- The PI chooses CW and enrolled in the employer-sponsored coverage. Post the CW code in the blank line next to the PI's Cost Determination Message.
- The Spouse chooses PC and did not enroll in the employersponsored coverage. Post the PC code in the blank line next to the spouse's Cost Determination Message.

ETRC ETHNIC / RESIDENCY / CITIZENSHIP / IDENTITY / SCHOOL 07SEP03 16:33 CAROLYN E CASE NAME: ENROLL, SHOULD I CASE NUMBER: 00029961 MONTH AUG03 ID: Y VR: HC HH LANGUAGE CODE: EN TPL: Y DATE: 20AUGO3 UM TPL: DATE: SCH SCH FS CAAL CODE ST EX VR INS DATE NAME REL ETH CIT VR RES VR 01 SHOUL E PI NOT NA <u>C</u> WH US HC <u>RE HC</u> CS 02 SHALL E SP WH US HC RE HC <u>cs</u> <u>P</u> NOT NA MORE CLIENT: \_ NEXT--> 05/06 4 B ⊕:01.1

- The CWEC screen has automatically changed the ETRC OTH INS code for both the PI and their Spouse.
  - PI CWEC changed A to C.
  - Spouse CWEC changed A to P.

- PCIE determines that case is eligible for PCN. Worker enters through the PCIE screen and sends the GIPC notice.
- ► The enrollment fee is paid and the payment is posted on PRCE.
- EWAL alert is generated to worker that enrollment fee is paid and PCIE needs to be authorized.

PCIE	PRIMARY CARE	INCOME E	LIGIBILITY	07SEP03 15:10
				CAROLYN E
CASE NAME: ENROLL,	SHOULD I			0029961 MONTH: AUG03
HH SIZE : 02			DATE DETERMINE	D ELIGIBLE: 20AUG03
_ EMPLOYMENT INCOM	IF :	500.00		
SELF-EMPLOYMENT				
TOTAL EAR	RNED INCOME:	500.00	_ TOTAL UNEARNE	D INCOME: 0.00
			TOTAL COUNTABLE	INCOME : 500.00
*** ENROLLMENT FEE	PAID ***			
			INCOME L	IMIT : 1515.00
BENEFIT AUTHORIZAT	ION: <u>0498</u>			
ISS REASON: <u>IN</u>	TSS INDICATOR	. MO	PAV	EE SETUP REQ: N
CERTIFICATION END		. <u>140</u>	181	22 32101 KEQ. <u>N</u>
HOLD REASON:				
HOLD REMINDER DATE				
	<del></del>			
IS ELIGIBLE - AUTH	ORIZATION REQU	JIRED		NEXT>
4 <u>B</u>	ි :00.7			19/14

Worker authorizes PCIE and sends proper approval notice.

* INFO		END	01 01	.31 LAI 1	EACI	ILD						
MEBH				MEDICAL	BEN	NEFIT HISTORY	Y SCREEN			07SE	P03	21:02
										CARO	LYN	E
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MTH	TYP	CAT	GRP	NAME		DATE	AMOUNT	STA	RSN	IND	I	PCN
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- MEBH shows PI is eligible for the Covered at Work program by showing a CW indicator after the PC Program Type.
- MEBH shows the spouse is eligible for the Primary Care Network program by showing a PC indicator after the PC Program Type.

#### ♦ ENROLLMENT FEE

A new enrollment fee is required at every initial certification period (every 12 months). Follow these rules when setting up PCN cases:

- If PI is eligible CW and spouse is eligible PC, (or visa versa), set them up on the same case and only collect one enrollment fee.
- If both the PI and the spouse have access to insurance through their own employers, set them up on the same case and only collect one enrollment fee. The reimbursement check for the total amount will be sent to the PI.
- Do not collect a new enrollment fee when switching from PC to CW or visa versa.

#### **♦ ISSUANCE**

No medical card will issue. The only benefit is a monthly reimbursement check for employer-sponsored health insurance coverage.

#### ♦ REVIEWS

The review form and procedures are the same for CW as PC.

At the end of the certification period, all eligibility requirements need to be re-evaluated. This includes doing a Cost of Coverage recalculation for any person open CW in the month prior to the review month or who has access to employer-sponsored health insurance coverage.

At review, along with updating all other factors of eligibility, take the following action to determine the Cost of Coverage for the new certification period.

- Look at SEPA and make sure any PI or spouse who was open CW in the prior month or has access to employer-sponsored coverage is coded IN.
- Code OTH INS field A on ETRC.
- Enter factored income on income screens.
- Enter **factored** premium cost to enroll in employer coverage on EXPE using the EC code.
- Let CWEC figure Cost of Coverage % and determine eligibility.
- Pass through PCIE.
- Collect Enrollment Fee.
- Authorize PCIE.

#### **AT REVIEW REMEMBER:**

ETRC OTH INS code needs to be changed to an "A" for any person on CW or with access to employer-sponsored insurance.

* WARNING * CLIENT ENROLLMENT FEE DATES	NOT IN SYNC. SEE PRCE SCREEN.
PCIE PRIMARY CARE INCOME E	ELIGIBILITY 260CT04 20:45
	CAROLYN E
CASE NAME: COVERED, CAN I BE	CASE NUMBER: 00029934 MONTH: SEP04
HH SIZE : 04	DATE DETERMINED ELIGIBLE: 04AUG03
EMPLOYMENT THEOME . 1025 00	
_ EMPLOYMENT INCOME : 1025.00	
_ SELF-EMPLOYMENT INCOME : 0.00	
TOTAL FARNED INCOME: 1025.00	_ TOTAL UNEARNED INCOME : 0.00
101/12 2/11/12 21/10/121	_ 101/12 0/12/11/12/ 2/100/12 1
	TOTAL COUNTABLE INCOME : 1025.00
* ENROLLMENT FEE REQUIRED *	
* HAS OTH INS BEEN CHANGED TO "A" ON ETR	RC ? INCOME LIMIT : 2300.00
BENEFIT AUTHORIZATION:	
ISS REASON: <u>RE</u> ISS INDICATOR: <u>MO</u>	PAYEE SETUP REQ: <u>N</u>
CERTIFICATION END DATE: AUG05	
HOLD REASON:	
HOLD REMINDER DATE:	
IS ELIGIBLE - ENROLLMENT FEE REOUIRED	NEXT>
•	<del>-</del>
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During the review month, PACMIS will generate a reminder to do a new Cost of Coverage (or change the ETRC code to an "A") on the PCIE screen.

#### \* HAS OTH INS BEEN CHANGED TO "A" ON ETRC?

This edit message will only appear on PCIE the first month of a new certification period before the enrollment fee is paid and when an individual on the case was coded on L, P or C in the OTH INS field on ETRC in the month prior to the review month.

#### **♦ CHANGES REPORTED DURING A CERTIFICATION PERIOD**

Changes can be made during the certification period to cases open PCN without doing a new income calculation for the certification period or collecting a new enrollment fee.

Information entered for the benefit month will be used when calculating the cost of insurance coverage, not what is entered for the first month of the certification period. Each individual's "EC" amount or cost for insurance coverage will be divided by the Household's Gross Countable Income to get the Cost of Insurance %.

Note: To recalculate the Cost of Coverage for the benefit month you must change the OTH INS code back to an A.

When PC is open and client reports access to employer-sponsored insurance and chooses not to enroll, they can remain on PC until the end of the certification period. At the end of the certification period, they would not be eligible because they have access to insurance.

If the client gains access to insurance any time during their certification period, CWEC screen will calculate.

#### **ADDING A SPOUSE**

A spouse may be added to either PC or CW if they meet all eligibility requirements. Both spouses do not have to be on the same PCN program.

# ONLY MAKE ETRC CHANGES TO THE PERSON BEING ADDED. DO NOT CHANGE THE ETRC CODE FOR THE PERSON OPEN PCN UNLESS THEY ALSO HAVE A CHANGE.

Follow these steps if the spouse has access to employer-sponsored health insurance coverage for the benefit month they are being added:

- Add the spouse to the case and code them **IN** on SEPA.
- Post an A in the OTH INS field on ETRC for the individual.
- Post current factored income best estimate on the income screens. (This is just to calculate Cost of Coverage % and it will not change the income used to establish the certification period.)
- Post factored premium amount for the individual on EXPE.
- CWEC will calculate Cost of Coverage % for correct ETRC code.
  - If eligible PC or CW, authorize PCIE.
    - ✓ Order a duplicate card on the CARD screen.
  - If not eligible, go back to SEPA and code the person "DM".
     Authorize PCIE.

#### **ENROLLS IN EMPLOYER-SPONSORED COVERAGE - OPEN PC**

- A recipient must report within 10 days that they have enrolled in employer-sponsored coverage and their cost must exceed 5% in order to switch to Covered at Work.
  - Cost does not exceed 5%, no longer eligible.
  - Does not report within 10 days, no longer eligible.

# GAINS ACCESS TO EMPLOYER-SPONSORED COVERAGE - OPEN PC

A PC recipient who gains access to employer-sponsored health insurance may switch to CW if they meet the Cost of Coverage requirement.

Determine the Cost of Coverage for the benefit month:

- Change individual's ETRC code to A.
- Post current factored income on income screens.
- Post factored premium amount for the individual on EXPE.

#### CWEC calculated Cost of Coverage:

- <u>5-15%</u> Person may switch to CW if they **CHOOSE TO ENROLL**. CWEC will change the ETRC code to L. Authorize PCIE through the current issuance month.
- Exceeds15% Person may change to CW if they CHOOSE TO
  ENROLL. Post correct code on CWEC. If chooses to switch to
  CW, enter the CW code on CWEC. This will change the ETRC
  OTH INS code to C. Authorize PCIE through the current
  issuance month.
- A recipient who **CHOOSES NOT TO ENROLL** in employer-sponsored coverage may remain open for PC no matter what their Cost of Coverage % is until the end of the certification period.
  - At the end of the certification period all factors of eligibility must be considered, including Cost of Coverage.

#### **COST OF COVERAGE CHANGES - OPEN CW**

# WHEN THE PREMIUM AMOUNT CHANGES FOR THE EMPLOYEE OR THEIR SPOUSE, THE NEW AMOUNT MUST BE POSTED ON **EXPE**SO THE PROPER PREMIUM AMOUNT IS REIMBURSED.

- ▶ If premium decreases, recalculate Cost of Coverage %:
  - Change ETRC code to A.
  - Post factored premium amount for the individual on EXPE.
  - If cost of coverage exceeds 5%, person remains open CW.
  - If cost of coverage drops to 5% or below, the person is no longer eligible.

# INVOLUNTARILY LOSES EMPLOYER-SPONSORED COVERAGE - OPEN CW

- Recipient may switch to the PC program.
  - Change the individuals ETRC OTH INS code from L or C to M or N.
  - Authorize PCIE through the current issuance month.

#### **CWEC EDIT MESSAGES**

Cost of Coverage	"A" Code Change	Results Displays						
CWEC determines Cost of Coverage is less than or equal to 5% and auto changes the A code to F because the person is not eligible for either PC or CW. However, a recipient may remain on PC until the end of the certification period if they chose not to enroll in the employer-sponsored coverage. Change the ETRC OTH INS code to M or N.								
Less than or equal to 5%	Auto changes to F	COST OF INS % IS < OR = 5%, NOT ELIGIBLE FOR CW. OTH INS WILL BE CHANGED TO "F". IF CURRENTLY ELIGIBLE PC CAN CONT UNTIL END OF CERT PERIOD. CHANGE F TO N OR M.						

CWEC determines Cost of Coverage is greater than 5% but less than or equal to 15% and auto changes the A code to L because the person is eligible for CW. However, to be CW eligible, a person must enroll in the employer-sponsored coverage. A recipient who chooses not to enroll may remain PC eligible until the end of the end of the certification period. Change the ETRC OTH INS code to N or M.

More than 5% but less than or equal to15%	Auto changes to L	COST PERCENT > 5% AND < = TO 15%. OTHER INS WILL BE CHANGED TO "L". IF CURRENTLY ELIGIBLE FOR PC AND CHOOSE NOT TO ENROLL IN EMP COV, CAN CONT UNTIL END OF CERT PERIOD.
		CHANGE L TO N/M.

CWEC determines Cost of Coverage is greater than 15%. Applicant or recipient has the option to remain on PC and not enroll in the employer-sponsored coverage or choose CW and enroll in the employer-sponsored coverage.

More than 15%	Worker must enter either the CW or PC code on CWEC and press ENTER.  If the choice is CW, the C code is auto entered in the OTH INS field on ETRC.  If the choice is PC, the P code is auto entered in the OTH INS field on ETRC.	EMPLOYEE COST > 15%. CHOOSE PRIMARY CARE WAIVER (PC) OR COVERED AT WORK (CW).

# **♦ WARNINGS AND EDIT MESSAGES**

# ETRC:

Error Message	ERROR - C, L, P & F ARE ENTERED BY PACMIS "A" DETERMINES CW ELIGIBILITY.	
Cause	Worker cannot enter "C, L, P or F" in Other Insurance Field on ETRC. These codes must be entered by the CWEC screen.	
Solution	Enter an "A" in the Other Insurance field on ETRC when a person has access to employer-sponsored health insurance coverage. This will generate the CWEC screen and change the insurance code on the ETRC screen to <b>C</b> , <b>L</b> , <b>P</b> or <b>F</b> .	

Error Message	ERROR - IF INSURANCE CODE IS "A" CLIENT MUST BE "IN" PC.	
Cause	"A" code can only be entered in the Other Insurance Field for a person coded "IN" on SEPA for PCN.	
Solution	Code person ' <b>IN</b> ' on SEPA if has access to employer- sponsored health insurance coverage. If not enter a <b>N</b> , <b>Y</b> or <b>M</b> in Other Insurance field on ETRC.	

Error Message	ERROR - BNFT ISSUED, CANNOT CHANGE CODE IN ISSUED MONTH.	
Cause	When Issuance has already issued for the benefit month (PI indicator), cannot change from PC to CW or CW to PC.	
Solution	Program has already issued for the month you are trying to change. Must choose a month that has not issued benefits to that individual to change the program from PC to CW or CW to PC.	

# **CWEC**

Error Message	ENTER COST OF INSURANCE (EC) IN MONTHLY AMOUNT ON EXPE.	
Cause	No <b>EC</b> Expense Type posted in Monthly Amount field on <b>EXPE</b> . ( <b>A</b> is posted on <b>ETRC</b> and there is no Cost of Coverage amount posted on <b>EXPE</b> .)	
Solution	Enter person's cost to enroll in employer-sponsored coverage on EXPE. If no employer-sponsored coverage available, change ETRC OTH INS code from <b>A</b> to <b>N</b> , <b>M</b> , or <b>Y</b> .	

Warning Message	COUNTABLE INCOME IS ZERO.
Cause	No income is counting when figuring Cost of Coverage %.
Solution	Check the income screens to make sure income is posted in the CHP/PCN column. If no income, consider eligibility for Medicaid.

# **♦ PCN NOTICES**

Notice Name	Description	
ALPC - Program Choice	PCN Client reports employer-sponsored insurance is available. The cost is greater than 15%. Client needs to choose whether to enroll or not. If they don't enroll they can stay on PCN until the end of the certification period. If they do enroll in the insurance, they can be enrolled in CW. Notice requests the client to make the choice and notify the worker.	
GIBC- Benefit Change	Informs CW client that their reimbursement amount is changing because of a change in the amount they are paying for coverage.	
MBPR- HH Member Removed	HH member has been removed from coverage.	
MCAI/MDAI- Access to insurance	Case closed or app denied due to access to insurance cost is less then 5%.	
MCPC/MDPC-PCN Action	Case closed or denied any reason.	
MCPH/MDPH -Insurance	Case closed or denied enrolled in insurance other than employer-sponsored or client enrolled in employer-sponsored insurance and did not report within 10 days.	
MCPP/MDPP -Premium not paid	Case closed at recertification or denied at app, premium not paid.	
MDPT-Terminated Insurance	App denied, sanction terminated insurance voluntarily.	
MMCW - CW app aproved	Covered at Work approved.	
MMPC-PCN app approved.	PCN application approved.	
MRPC- Review completed	Approve new certification period, review completed.	
XDPP-Auto notice prem not paid	Client did not pay premium, app is denied.	

# **ETRC Codes**

The code in the "OTHER INSURANCE" field determines whether an individual or their spouse is eligible for the Primary Care Network program or the Covered at Work program or needs to have Covered at Work eligibility determined by CWEC.

#### The codes are:

N	No insurance & not Medicaid eligible.	Eligibility will be determined for PC.
Y	Currently enrolled in private or employer insurance.	Case fails PC and CW eligibility.
М	Not enrolled in other insurance, Medicaid eligible but spenddown required.	Client chose PC instead of Medicaid with a spenddown.
Α	Access to employer-sponsored health insurance coverage.  PACMIS will update A code to either F, L, C, or P.	The CWEC screen is included in the screen sequence. CWEC determines the Cost of Coverage % for each individual included in the employer-sponsored health plan. CWEC updates the <b>A</b> code on ETRC to a <b>F</b> , <b>L</b> , <b>C</b> or <b>P</b> based on the %.
F	Employee cost of coverage is less than or equal to 5%.	Not eligible for PC or CW.
L	Employee cost of coverage exceeds 5% and less than or equal to15%.	Eligible for CW only.
С	Employee cost of coverage exceeds 15%. Chose CW eligibility. Post <b>CW</b> on CWEC.	Option to choose either PC or CW eligibility. Individual chose CW eligibility.
Р	Employee cost of coverage exceeds 15%. Chose PC eligibility. Post <b>PC</b> on CWEC.	Option to choose either PC or CW eligibility. Individual chose PC eligibility.

# Appendix A